

KNSI STANDARD TERMS OF BUSINESS

1. INTERPRETATION

1.1 Definitions. In these Conditions, the following definitions apply:

Business Day: a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business.

Commencement Date: has the meaning set out in clause 2.2.

Conditions: these terms and conditions as amended from time to time in accordance with clause 16.7.

Contract: the contract between KNSI and the Customer for the supply of Goods and/or Services in accordance with these Conditions.

Customer: the person or firm who purchases the Goods and/or Services from KNSI.

Deliverables: the deliverables set out in the Proposal.

Delivery Location: has the meaning set out in clause 5.2.

Force Majeure Event: has the meaning given to it in clause 15.1.

Goods: the goods (or any part of them) set out in the Proposal.

Goods Specification: any specification for the Goods, including any relevant plans or drawings that is agreed in writing by the Customer and KNSI.

Intellectual Property Rights: patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world

Proposal: the KNSI's proposal for the supply of Goods and/or Services.

Services: the services, including the Deliverables, supplied by KNSI to the Customer as set out in the Service Specification below.

Service Specification: the description or specification for the Services provided in writing by KNSI to the Customer.

KNSI Materials: has the meaning set out in clause 9.1(g).

1.2 **Construction.** In these Conditions, the following rules apply:

- (a) a **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
- (b) a reference to a party includes its personal representatives, successors or permitted assigns;

- (c) a reference to a statute or statutory provision is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;
- (d) any phrase introduced by the terms **including, include, in particular** or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and
- (e) a reference to **writing** or **written** includes faxes and e-mails.

2. BASIS OF CONTRACT

- 2.1 The Proposal constitutes an offer by KNSI to deliver the Goods and/or Services in accordance with these Conditions.
- 2.2 The Proposal shall only be deemed to be accepted when the Customer returns one signed original of the proposal within the validity period of the proposal and KNSI countersigns the Proposal at which point and on which date the Contract shall come into existence (**Commencement Date**). In exceptional cases where a Customer does not sign the Proposal but issues a purchase order, the date of the written acceptance of the purchase order by the KNSI shall be treated as the Commencement Date. For avoidance of doubt, if a Customer does not sign and return the documents but continues to avail the Services or receives the Goods shall be deemed to have accepted these Conditions.
- 2.3 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of KNSI which is not set out in the Contract.
- 2.4 Any samples, drawings, descriptive matter or advertising issued by KNSI and any descriptions of the Goods or illustrations or descriptions of the Services contained in KNSI's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force.
- 2.5 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.6 Unless otherwise specified in the Proposal, any quotation given by KNSI shall not constitute an offer, and is only valid for a period of 30 Business Days from its date of issue.
- 2.7 All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

3. CHANGE CONTROL

- 3.1 If either party wishes to change Proposal or any of the specifications contained therein, it shall submit details of the requested change to the other party in writing (**Change Request**).
- 3.2 If KNSI originates a Change Request, it shall provide, with the Change Request, written details of the impact which the proposed change will have on:
- (a) the Services to be delivered or the Goods to be supplied;
 - (b) KNSI's existing charges;
 - (c) the timescale agreed for delivery of Goods and/or Services; and
 - (d) any of the terms of this agreement and any related documentation.
- 3.3 KNSI may, from time to time and without notice, change the Services or Goods in order to comply with any applicable safety or statutory requirements, provided that such changes do not materially affect the nature, scope of, or the charges for the Services or Goods
- 3.4 If the Customer originates a Change Request, KNSI shall, as soon as reasonably practicable after receiving the Change Request, provide a written estimate to the Customer setting out:
- (a) the likely time required to implement the proposed change;
 - (b) details of the impact which the proposed change will have on:
 - (i) the Services or Goods
 - (ii) KNSI's existing charges;
 - (iii) the timescale for delivery of Goods and/or Services; and
 - (iv) any of the terms of this agreement and any related documentation.
- 3.5 Unless both parties consent to a Change Request, there shall be no change to the Services or Goods and any other terms of this agreement and any related documentation.
- 3.6 If both parties consent to a Change Request, it shall be signed by the authorised representatives of both parties, upon which the Change Request becomes a **Change Order**.
- 3.7 If either party is unwilling to accept a Change Request suggested by the other (or a term of any proposed Change Order), then the other party may require the disagreement to be dealt with in accordance with the dispute resolution procedure in this Conditions.
- 3.8 KNSI may charge for the time it spends on dealing with Change Requests originating from the Customer on a time and materials basis in accordance with this Conditions.

4. GOODS

- 4.1 The Goods are described in KNSI's Proposal and as modified from time to time, subject to these Conditions.
- 4.2 To the extent that the Goods are to be manufactured in accordance with Technical Specification supplied by the Customer, the Customer shall indemnify KNSI against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by KNSI in connection with any claim made against KNSI for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with KNSI's use of the Goods Specification. This clause 4.2 shall survive termination of the Contract.
- 4.3 KNSI reserves the right to amend the specification of the Goods or any technical specification in the Proposal if required by any applicable statutory or regulatory requirements.

5. DELIVERY OF GOODS

- 5.1 KNSI shall ensure that:
- (a) each delivery of the Goods is accompanied by a delivery note which shows the date of the Proposal, all relevant Customer and KNSI reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Proposal is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
- 5.2 KNSI shall deliver the Goods to the location set out in the Proposal or such other location as the parties may agree (**Delivery Location**) at any time after KNSI notifies the Customer that the Goods are ready.
- 5.3 Delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location when the dispatch note or the airway bill is provided to the Customer, as agreed in the Proposal.
- 5.4 Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence. For avoidance of doubt the delivery dates in the Proposal are based on the assumption that KNSI will be given full access to the aircraft, furnished with all relevant technical data from the Customer and/or any third party. KNSI shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event, delays in receiving the data from Customer or any third party or the Customer's failure to provide KNSI with adequate instructions that are relevant to the supply of the Goods.
- 5.5 If KNSI fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. KNSI shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event, third party delays or the Customer's failure to provide KNSI

with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.

- 5.6 If the Customer fails to accept or take delivery of the Goods within 5 Business Days of KNSI notifying the Customer that the Goods are ready, then except where such failure or delay is caused by a Force Majeure Event or by KNSI's failure to comply with its obligations under the Contract in respect of the Goods:
- (a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the 6th Business Day following the day on which KNSI notified the Customer that the Goods were ready; and
 - (b) KNSI shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 5.7 If 5 Business Days after KNSI notified the Customer that the Goods were ready for delivery the Customer has not accepted delivery of them, KNSI may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.
- 5.8 KNSI may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

6. QUALITY OF GOODS

- 6.1 KNSI warrants that on delivery, and for a period of 12 months from the date of delivery (**warranty period**),] the Goods shall:
- (a) conform in all material respects with their description and any applicable technical specification as specified in the Proposal; and
 - (b) be free from material defects in design, material and workmanship.
- 6.2 Subject to clause 6.3, if:
- (a) the Customer gives notice in writing during the warranty period within a reasonable time and not later than 5 working days of discovery that some or all of the Goods do not comply with the warranty set out in clause 6.1;
 - (b) KNSI is given a reasonable opportunity of examining such Goods; and
 - (c) the Customer (if asked to do so by KNSI) returns such Goods to KNSI's place of business, KNSI shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.
- 6.3 KNSI shall not be liable for the Goods' failure to comply with the warranty in clause 6.1 if:

- (a) the Customer makes any further use of such Goods after giving a notice in accordance with clause 6.2;
- (b) the defect arises because the Customer failed to follow KNSI's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice;
- (c) the defect arises as a result of KNSI following any drawing, design or Goods Specification supplied by the Customer;
- (d) the Customer alters or repairs such Goods without the written consent of KNSI;
- (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions;
- (f) the Goods differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory standards.

6.4 Except as provided in this clause 6, KNSI shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 6.1.

6.5 The terms of these Conditions shall apply to any repaired or replacement Goods supplied by KNSI under clause 6.2.

7. TITLE AND RISK

7.1 The risk in the Goods shall pass to the Customer on completion of delivery.

7.2 Title to the Goods shall not pass to the Customer until:

- (a) KNSI receives payment in full (in cash or cleared funds) for the Goods and any other goods that KNSI has supplied to the Customer in respect of which payment has become due, in which case title to the Goods shall pass at the time of payment of all such sums.

7.3 Until title to the Goods has passed to the Customer, the Customer shall:

- (a) store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as KNSI's property;
- (b) not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
- (c) maintain the Goods in satisfactory condition and keep them insured against all risks for their full price on KNSI's behalf from the date of delivery;
- (d) notify KNSI immediately if it becomes subject to any of the events listed in clause 14.2(b) to clause 14.2(m); and
- (e) give KNSI such information relating to the Goods as KNSI may require from time to time.

- 7.4 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 14.2(b) to clause 14.2(m), then, without limiting any other right or remedy KNSI may have:
- (a) the Customer's right to resell Goods or use them in the ordinary course of its business ceases immediately; and
 - (b) KNSI may at any time:
 - (i) require the Customer to deliver up all Goods in its possession which have not been resold, or irrevocably incorporated into another product; and
 - (ii) if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

8. SUPPLY OF SERVICES

- 8.1 KNSI shall provide the Services to the Customer in accordance with the Service Specification in all material respects.
- 8.2 KNSI shall use all reasonable endeavours to meet any performance dates for the Services specified in the Proposal, but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.
- 8.3 KNSI shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Services, and KNSI shall notify the Customer in any such event.
- 8.4 KNSI warrants to the Customer that the Services will be provided using reasonable care and skill.

9. CUSTOMER'S OBLIGATIONS

- 9.1 The Customer shall:
- (a) ensure that the terms of the Proposal and (if submitted by the Customer) the Goods Specification are complete and accurate;
 - (b) co-operate with KNSI in all matters relating to the Services;
 - (c) provide KNSI with such information and materials as KNSI may reasonably require to supply the Services, including without limitation:
 - (i) all aircraft documentation such as AMM, CMM, IPC, WDM SRM etc;
 - (ii) if required, such documentation to be provided in alternative formats; and
 - (iii) if any relevant documentation is not available, the Customer will bear the entire cost of obtaining or creating approvable data.

and ensure that such information is accurate in all material respects.

- (d) where required provide KNSI, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other facilities as reasonably required by KNSI to provide the Services;
- (e) prepare the aircraft and/or any other relevant Customer's premises for the supply of the Services;
- (f) obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start;
- (g) keep and maintain all materials, equipment, documents and other property of KNSI (**KNSI Materials**) at the Customer's premises in safe custody at its own risk, maintain KNSI Materials in good condition until returned to KNSI, and not dispose of or use KNSI Materials other than in accordance with KNSI's written instructions or authorisation; and
- (h) ensure that all and any parts supplied by the Customer shall be approved for use by OEM or other relevant organisation.

9.2 If KNSI's performance of any of its obligations in respect of the Services is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation (**Customer Default**):

- (a) KNSI shall without limiting its other rights or remedies have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations to the extent the Customer Default prevents or delays KNSI's performance of any of its obligations;
- (b) KNSI shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from KNSI's failure or delay to perform any of its obligations as set out in this clause 9.2; and
- (c) the Customer shall reimburse KNSI on written demand for any costs or losses sustained or incurred by KNSI arising directly or indirectly from the Customer Default.

9.3 For avoidance of doubt, KNSI shall not commence any work until it has received a Purchase Order, all requested data, confirmations and if applicable cleared deposit funds.

10. CHARGES AND PAYMENT

10.1 The price for Goods shall be the price set out in the Proposal or, if no price is quoted, the price set out in KNSI's published price list as at the date of delivery. The price of the Goods is exclusive of all costs and charges of packaging, insurance, transport of the Goods, which shall be paid by the Customer when it pays for the Goods.

10.2 The charges for Services shall be on a time and materials basis:

- (a) the charges shall be calculated in accordance with KNSI's standard daily fee rates, as set out in the Proposal;
- (b) KNSI's standard daily fee rates for each individual person are calculated on the basis of an eight-hour day from 8.00 am to 5.00 pm worked on Business Days;

- (c) Unless otherwise specified KNSI shall be entitled to charge the Customer for any expenses reasonably incurred by the individuals whom KNSI engages in connection with the Services including, but not limited to, travelling expenses, hotel costs, subsistence and any associated expenses, and for the cost of services provided by third parties and required by KNSI for the performance of the Services, and for the cost of any materials.

10.3 KNSI reserves the right to:

- (a) increase the price of the Goods and/or Services, by giving notice to the Customer at any time before delivery, to reflect any increase in the cost of the Goods to KNSI that is due to:
- (i) any factor beyond the control of KNSI (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
 - (ii) any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Goods Specification; or
 - (iii) any delay caused by any instructions of the Customer in respect of the Goods or failure of the Customer to give KNSI adequate or accurate information or instructions in respect of the Goods.

10.4 In respect of Goods, KNSI shall invoice the Customer as specified in the Proposal.

10.5 In respect of both Goods and Services, if a deposit is required, this will be stated in the payment schedule. In cases where a deposit is required, KNSI will issue a pro-forma invoice. Unless otherwise stated this deposit will be non-refundable.

10.6 The Customer shall pay each invoice submitted by KNSI:

- (a) Within 30 days of the date of the invoice; and
- (b) in full and in cleared funds to a bank account nominated in writing by KNSI, and

time for payment shall be of the essence of the Contract.

10.7 All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (**VAT**). Where any taxable supply for VAT purposes is made under the Contract by KNSI to the Customer, the Customer shall, on receipt of a valid VAT invoice from KNSI, pay to KNSI such additional amounts in respect of VAT as are chargeable on the supply of the Services or Goods at the same time as payment is due for the supply of the Services or Goods.

10.8 If the Customer fails to make any payment due to KNSI under the Contract by the due date for payment, then the Customer shall pay interest on the overdue amount at the rate of 5% per annum above Bank of England's base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.

10.9 The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding except as required by law. KNSI may, without limiting its other rights or remedies, set off any amount owing to it by the Customer against any amount payable by KNSI to the Customer.

11. INTELLECTUAL PROPERTY RIGHTS

11.1 All Intellectual Property Rights in or arising out of or in connection with the Services shall be owned by KNSI.

11.2 The Customer acknowledges that, in respect of any third party Intellectual Property Rights in the Services, the Customer's use of any such Intellectual Property Rights is conditional on KNSI obtaining a written licence from the relevant licensor on such terms as will entitle KNSI to license such rights to the Customer.

11.3 All KNSI Materials are the exclusive property of KNSI.

12. CONFIDENTIALITY

A party (**receiving party**) shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the receiving party by the other party (**disclosing party**), its employees, agents or subcontractors, and any other confidential information concerning the disclosing party's business, its products and services which the receiving party may obtain. The receiving party shall only disclose such confidential information to those of its employees, agents and subcontractors who need to know it for the purpose of discharging the receiving party's obligations under the Contract, and shall ensure that such employees, agents and subcontractors comply with the obligations set out in this clause as though they were a party to the Contract. The receiving party may also disclose such of the disclosing party's confidential information as is required to be disclosed by law, any governmental or regulatory authority or by a court of competent jurisdiction. This clause 12 shall survive termination of the Contract.

13. LIMITATION OF LIABILITY: THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE

13.1 Nothing in these Conditions shall limit or exclude KNSI's liability for:

- (a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
- (b) fraud or fraudulent misrepresentation;
- (c) breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);
- (d) breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);
or
- (e) defective products under the Consumer Protection Act 1987.

13.2 Subject to clause 13.1:

- (a) KNSI shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract and
- (b) KNSI's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the payments received by KNSI from the Customer for the relevant Service and/or Goods under which the claim arises.

13.3 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 and the terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.

13.4 This clause 13 shall survive termination of the Contract.

14. TERMINATION

14.1 Without limiting its other rights or remedies either party may terminate the Contract by giving the other party not less than 10 days written notice.

14.2 Without limiting its other rights or remedies, each party may terminate the Contract with immediate effect by giving written notice to the other party if:

- (a) the other party commits a material breach of its obligations under this Contract and (if such breach is remediable) fails to remedy that breach within 10 days after receipt of notice in writing to do so;
- (b) the other party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company or limited liability partnership) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; or
- (c) the other party commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of that other party with one or more other companies or the solvent reconstruction of that other party;
- (d) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the other party (being a company) other than for the sole purpose of a scheme for a solvent amalgamation of the other party with one or more other companies or the solvent reconstruction of that other party;
- (e) the other party (being an individual) is the subject of a bankruptcy petition or order;

- (f) a creditor or encumbrancer of the other party attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;
- (g) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the other party (being a company);
- (h) the holder of a qualifying charge over the assets of the other party (being a company) has become entitled to appoint or has appointed an administrative receiver;
- (i) a person becomes entitled to appoint a receiver over the assets of the other party or a receiver is appointed over the assets of the other party;
- (j) any event occurs, or proceeding is taken, with respect to the other party in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 14.2(b) to clause 14.2(i) (inclusive);
- (k) the other party suspends, threatens to suspend, ceases or threatens to cease to carry on, all or substantially the whole of its business;
- (l) the other party's financial position deteriorates to such an extent that in KNSI's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; or
- (m) the other party (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.

14.3 Without limiting its other rights or remedies, KNSI may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under this Contract on the due date for payment.

14.4 Without limiting its other rights or remedies, KNSI may suspend the supply of Services or all further deliveries of Goods under the Contract or any other contract between the Customer and KNSI if the Customer fails to pay any amount due under this Contract on the due date for payment, the Customer becomes subject to any of the events listed in clause 14.2(b) to clause 14.2(m), or KNSI reasonably believes that the Customer is about to become subject to any of them.

14.5 On termination of the Contract for any reason:

- (a) the Customer shall immediately pay to KNSI all of KNSI's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has yet been submitted, KNSI shall submit an invoice, which shall be payable by the Customer immediately on receipt;
- (b) the Customer shall return all of KNSI Materials and any Deliverables which have not been fully paid for. If the Customer fails to do so, then KNSI may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract;

- (c) the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry; and
- (d) clauses which expressly or by implication have effect after termination shall continue in full force and effect.

15. FORCE MAJEURE

15.1 For the purposes of this Contract, **Force Majeure Event** means an event beyond the reasonable control of KNSI including but not limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of KNSI or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm, natural disaster or default of suppliers or subcontractors.

15.2 KNSI shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this Contract as a result of a Force Majeure Event.

15.3 If the Force Majeure Event prevents KNSI from providing any of the Services and/or Goods for more than 2 weeks, KNSI shall, without limiting its other rights or remedies, have the right to terminate this Contract immediately by giving written notice to the Customer.

16. GENERAL

16.1 Assignment and other dealings.

- (a) KNSI may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights under the Contract and may subcontract or delegate in any manner any or all of its obligations under the Contract to any third party.
- (b) The Customer shall not, without the prior written consent of KNSI, assign, transfer, charge, subcontract, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.

16.2 Notices.

- (a) Any notice or other communication given to a party under or in connection with this Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally or sent by prepaid first-class post or other next working day delivery service, or by commercial courier, fax [or e-mail].
- (b) A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 12.2(a); if sent by pre-paid first class post or other next working day delivery service, at [9.00 am] on the [second] Business Day after posting; if delivered

by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax [or e-mail], one Business Day after transmission.

- (c) The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action

16.3 **Severance.**

- (a) If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.
- (b) If [one party gives notice to the other of the possibility that] any provision or part-provision of this Contract is invalid, illegal or unenforceable, the parties shall negotiate in good faith to amend such provision so that, as amended, it is legal, valid and enforceable, and, to the greatest extent possible, achieves the intended commercial result of the original provision.

16.4 **Waiver.** A waiver of any right under the Contract or law is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor prevent or restrict its further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

16.5 **No partnership or agency.** Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between any of the parties, nor constitute either party the agent of another party for any purpose. Neither party shall have authority to act as agent for, or to bind, the other party in any way.

16.6 **Third parties.** A person who is not a party to the Contract shall not have any rights to enforce its terms.

16.7 **Variation.** Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions shall be effective unless it is agreed in writing and signed by KNSI.

16.8 **Governing law.** This agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

16.9 **Jurisdiction** Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Contract or its subject matter or formation (including non-contractual disputes or claims).